



## **We Are Ready To Ride When You Are; And Here's How:**

### **SMALLER CROWDS**

- **Park Capacity and Season Pass Sales will be at a capacity.**
- **Season Pass Holders & Advanced Online Purchases will always be honored.**
- **Front Gate ticket sales will be limited if capacity is reached.**
- **Guests are encouraged to visit during the week (Monday – Friday) when crowd sizes are minimal.**
- **Season Pass sales will be limited. This will be implemented to ensure the best possible experience for our most valued Guests.**
- **Guests are encouraged to purchase online to minimize the number of transactions at our gates, as well as to guarantee their admission for the day. Discounts will be offered online to encourage these advance purchases. (Everyone pays Kid's Price online!)**
- **We also encourage Guests to process Season Passes ahead of time to minimize crowds. Our Administration Offices will be open 7 days a week, from 9am – 5pm for this.**

### **REGULAR DISINFECTING**

- **Regular disinfecting of frequently used items and surfaces. These common surfaces include (but are not limited to) lounge chairs, touch screens, picnic tables, benches, water fountains, tubes, life jackets, trash cans, rides vehicles & restraints, queue rails, sunscreen & hand sanitizer stations.**
- **Backpack sprayers will be used with disinfectant throughout park daily.**
- **Restrooms will be disinfected frequently throughout the day.**
- **Water park chlorine and PH levels will continue to be constantly inspected to ensure guest safety. (We test our water hourly) *The CDC has stated, "There is no evidence that COVID-19 can be spread to humans through the use of pools and hot tubs. Proper operation, maintenance, and disinfection (e.g. with chlorine and bromine) of pools and hot tubs should remove or inactivate the virus that causes COVID-19."***

### **GUEST RESPONSIBILITY**

- **There will be Signage and Announcements that encourage the following:**
  - a. **Face Coverings are Recommended (This will be monitored as regulations progress)**
  - b. **Wash / Sanitize Your Hands Frequently**
  - c. **Refrain from Touching One's Face**
  - d. **Sneeze or Cough into a Tissue or Elbow**
  - e. **Sick or Vulnerable Guests Should Not Visit**
  - f. **Maintain 6 Foot Distancing (except for those who share the same household)**
  - g. **Use Cashless purchases whenever possible**
  - h. **Limit Group sizes to 8 people or less**

### **SOCIAL DISTANCING**

- **Tables, benches, and groups of deck chairs will be placed at 6-foot distances. We ask that Guests do not move chairs and tables from their current locations, as they are positioned in specific layouts at this time.**
- **We have moved one of our largest Food locations to a new location to reduce crowd sizes in our Water Park. Island Pizza is a brand-new restaurant with much larger capacity.**
- **We have added an entire new area of the park featuring the Rocket Racer with PLENTY of space to spread out and have FUN!**

## **TEAM MEMBER SAFETY**

- **We will be preventing Team Members who are sick from coming to work.**
- **Daily Temperature scans of all Team Members.**
- **We will be screening all Team Members for known symptoms by asking them recommended questions.**
- **Any Team Member with symptoms, will not be allowed to work and must seek medical care and/or testing, and must have a doctor's note to return to work, or wait for a 14-day quarantine period.**
- **Team Members will be wearing facial coverings in all positions that come in constant contact with Guests.**
- **All Team Members will be going through additional training to help promote social distancing and health safety.**
- **Additional In-Services and Trainings will be held weekly to ensure Team Members have the skills and knowledge necessary.**

## **INDOOR FACILITIES**

- **Capacity will be limited in all indoor facilities where necessary.**
- **We have improved Ventilation in all Indoor facilities.**
- **Plastic Barriers will be installed in indoor facilities where constant Guest interaction takes place.**
- **Gloves will be used by members of Revenue departments that come in constant contact with Guests.**

## **TOUCH-FREE**

- **Self Service drink stations and condiment stations will be converted to full service. (FREE Soft Drinks will still be offered; we will just be serving them for you!)**
- **Credit Cards are required to be used by Guests (Cash To Card Kiosks available), and Pen usage will be limited or eliminated.**
- **Commonly used doors will have open access with door stops to minimize touch points.**
- **We are in the process of installing touch-free faucets and toilet flushers in most restrooms.**
- **All Ticket Booths, Restaurants and Retail locations are now Cashless! To save time, we recommend bringing cashless forms of payment (credit cards, debit cards, Apple Pay, Google Pay, etc). Don't have a card with you? NO PROBLEM! We have convenient Cash To Card Kiosks that easily convert your cash directly onto a FREE Mastercard that can be used anywhere in the park, AND anywhere Mastercard is accepted! We are always looking for ways to make your experience even more Safe, Clean, Friendly, and FUN!**

## **SANITIZER**

- **Free Hand Sanitizer will be available in various locations throughout the park.**

## **PERSONAL RESPONSIBILITY**

- **Overall, all Guests have a Personal Responsibility to behave in a way that promotes the guidelines recommended above and should be willing to do what they believe is safe for themselves, and others around them.**
- **Parent/Guardian supervision is required for all Guests under 16 years of age.**
- **In addition, our Security Team will be responsible for helping to ensure health guidelines are followed as directed.**

### **AND DON'T FORGET:**

**\*All Items listed above are subject to change and evolve as further guidelines and recommendations are released. We will never stop working towards giving you the best experience possible!**