

BIRTHDAYS



① TELL US YOUR # OF GUEST

- An admission ticket is required for each party guest
- Tickets are only **\$39.99** per person when a minimum of 15 guest attend
- Season Passes are allowed, but a minimum of 15 tickets must be purchased for a discount

② BOOK YOUR SPACE - FROM \$500.00

- Enjoy your private party space all day - no time restrictions
- Tables and chairs provided - express special needs at the time of booking
- Choose an inside location for an airconditioned space

③ ADD A PIZZA PLAN

- Hungry? Add pizza to your party - \$29.99 Per Pizza - Serves 8 Slices - Choose a time for serving
- Birthday Cake & Ice Cream Storage - Bring your own, and we will keep them until you are ready
- Dietary needs or allergy concerns should be addressed at the time of booking

④ MAKE THE PAYMENT

- Payments must be made by a credit or debit card - no checks
- A 10% down payment is required at the time of booking - this must be done 2 weeks prior to the party
- See our FAQs about additional payment information

PARTY COST SAMPLE:

TICKETS	15 Admission Tickets	\$599.85
SPACE	Party Zone Space (Max 30)	\$500.00
FOOD	Pizza (Feeds 18)	\$120.00
SODA	Pepsi & Gatorade Products	FREE
TOTAL COST (TAX NOT INCLUDED)		\$1,219.85

**ADD A COOKIE TO
YOUR PARTY
ORDER:**

\$3.99

PER PERSON
PLUS TAX

TO BOOK A PARTY:

- ***Parties are booked through email only***
- Email the following to groups@alabamaadventure.com
 - Contact Name and Birthday Guest Name
 - Phone Number & Address
 - Number of Attendees (who need tickets - 2 and under are free)
 - Food Options & Private Space Options
 - Date of your event
 - Questions you have
- After we receive your email, a party representative will contact you

FAQ

Can we bring food into the park?

- Guests may bring sealed non-alcoholic beverages into the park. Glass containers are not permitted. No outside food may be brought into the park except for baby food and medical necessities. If you have a medical exception, please see Guest Relations.
- Birthday Parties are allowed to bring outside celebration cakes. These may be stored with us until needed.
- If a group reserves a private space, they may elect to have an outside catering service provide the food for their visit. Any group using an outside catering service will be charged a fee.

Can we upgrade our tickets to a Season Pass?

- No, unfortunately we do not upgrade any single day tickets or group tickets to a season pass.

Are refunds available to Groups?

- Group refunds will be given on returned, unused admission tickets, providing that your number adjustment does not cause you to drop below 15 paid admissions/meal vouchers. Refunds will be given in the same manner that payment was made. Please call (205) 481-4750 for assistance with your group's refund request.

I need to cancel my reservation, is this possible?

- Please call (205) 481-4750 for assistance with cancellation request.

What if it rains on the day of our event?

- If rain lasts for more than 1 hour resulting in all rides and attractions being inoperable, we will provide one rain check ticket per guest. The ticket will only be valid in the same year it was issued.

Can I change the date of my group's event / visit?

- Please call (205) 481-4750 to change your visit date. Reservations that involve a catered meal must be made at least 2 weeks prior to your scheduled visit date.

How do I change the number of tickets needed?

- Final counts on reservations that include a reserved space or catered group meal are due 2 weeks in advance. Reservations consisting of park admission tickets only may be adjusted up until the day of your visit.

Can you send me my tickets ahead of time?

- For your convenience we will hold all group tickets at our Will Call window for pick-up. A valid form of identification is required for pick-up.

When is my payment due?

- Reservations including reserved space and catered meals must be paid 2 weeks in advance with a 10% deposit made at the time of reservation. Reservations consisting only of admission tickets may be paid in advance or upon arrival.

Do you honor tax-exempt status for nonprofit groups?

- Yes. A completed & signed copy of your State Sales and Use Tax Exemption Certificate must be presented with each payment. We cannot honor out of state tax exempt forms. Payment must be made with an organizational check or credit card. Groups eligible for tax exempt status will not be charged 10% AL state sales tax.

What forms of payment do you accept?

- Visa, MasterCard, Discover, American Express. We do not accept cash payments. Groups who wish to pay with cash at the park entrance must use our FREE Cash To Card kiosk. This FREE card can be used anywhere in the park, and anywhere Mastercard is accepted.

Do you provide a party host?

- No, unfortunately we are not a full-service birthday party location. We will provide you with the tickets, space, and deliver any food ordered, but we do not provide a party host. We prep the party spaces, and clean after the space is clear, but we do not serve the food. We will also hold your Birthday Cake in a cooler until it's time for your party to serve the cake.